



# Getting Started Guide for Windows 10

## Start or Join a WebEx Meeting from Windows 10

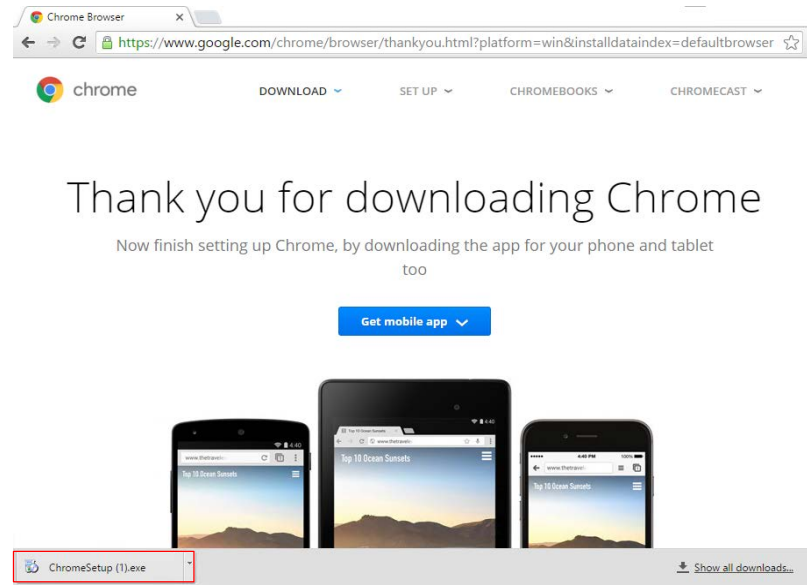
To start or join a meeting, event, or training session from Windows 10 you will need to download/install Google Chrome and add the IE tab extension. IE tab exactly emulates IE and enables you to use Active X controls to download the WebEx client. In order to start/join a WebEx meeting from Windows 10 you will need to complete the following steps:

- Download and install Google Chrome**  
*Note: For additional assistance, please contact the IT Service Desk at 301-496-4357.*
- Add the IE tab extension to Google Chrome**
- Add a URL exception for nih.webex.com**
- Add the WebEx Chrome add-on**  
*Note: Administrative privileges are required to add the WebEx Chrome extension. For additional assistance, please contact the IT Service Desk at 301-496-4357.*

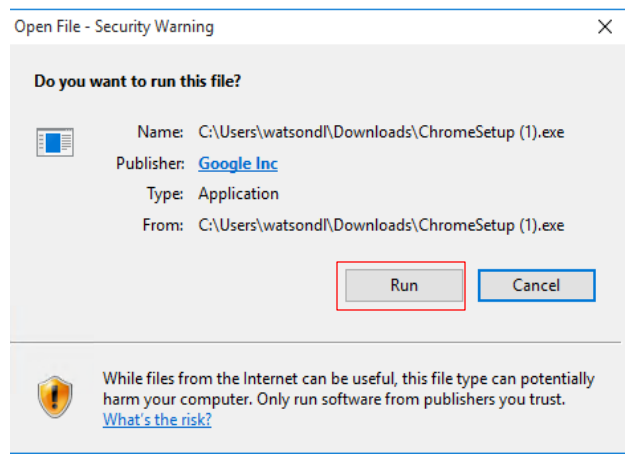
### Download and install Google Chrome

1. Download the installer file by browsing to: <https://www.google.com/chrome/browser/desktop/>
2. Click the **Download Chrome** button. *The Download Chrome for Windows panel will appear.*
3. Review the **Google Chrome Terms of Service**.
4. Click the checkbox next to **Set Google Chrome as my default browser** or **Help make Google Chrome better by automatically sending usage statistics and crash reports to Google**. (Optional)

5. Click the **Accept and Install** button. *The ChromeSetup.exe file will appear at the bottom of the browser.*



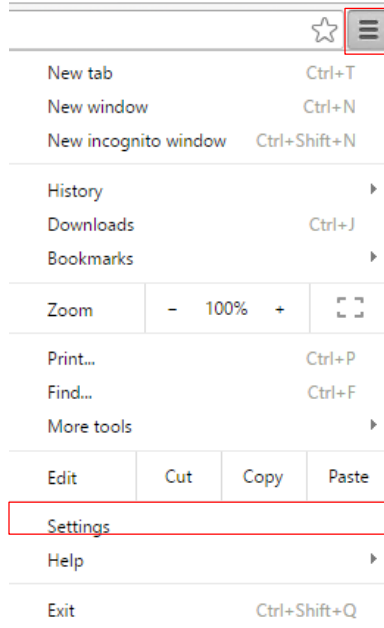
6. Click **ChromeSetup.exe**. *The Open File – Security Warning dialog appears. Click Run.*



7. Click **No**.
8. Click **Yes** to continue. *Google Chrome can be installed without administrator privileges.*
9. Google Chrome will start after the installation process is complete.

## □ Add the IE tab extension to Google Chrome

1. From the Chrome browser, click the **Menu** button then select **Settings**. *The Settings tab will open.*

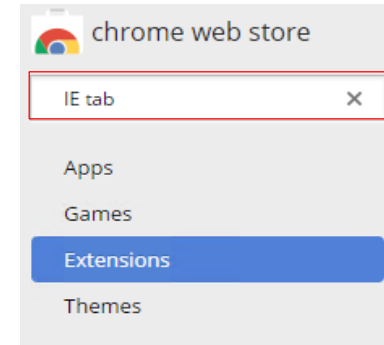


2. From the left navigation pane, select **Extensions**. *The Extension window will appear.*

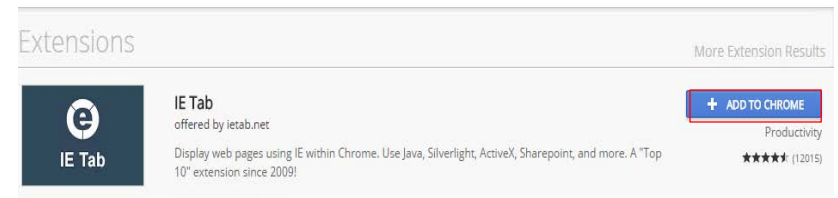
3. Select **Get more extensions** from the bottom of the window. *The Chrome web store page will open.*




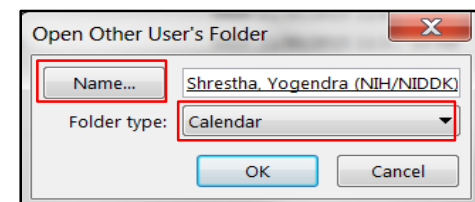
4. Enter **IE tab** in the **Search the store** text box and press **Enter**.



5. Under the **Extensions** section, click the **Add to Chrome** button for the IE Tab extension.

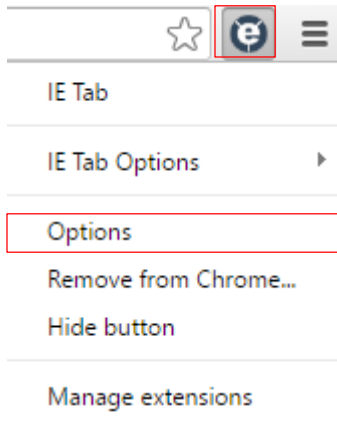


6. When prompted, click **Add Extension**.
7. Once installed, you should see the IE Tab icon  to the right of the Chrome address bar.

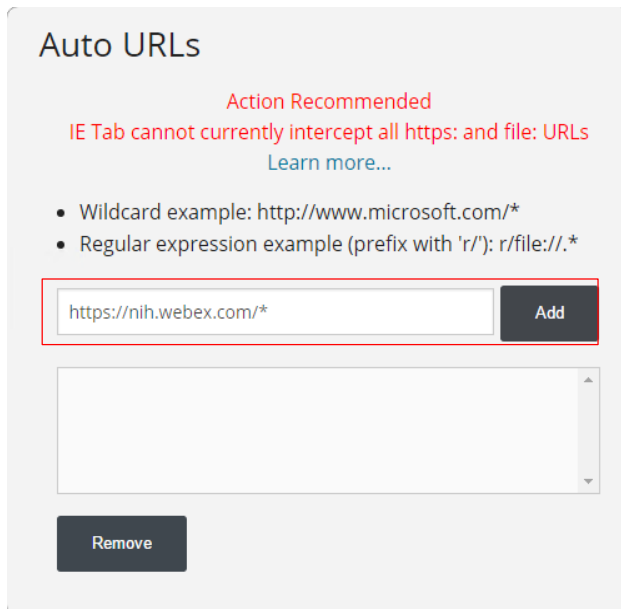


## □ Add URL Exceptions

1. From the Chrome browser, right-click the **IE tab icon** and select **Options**.



2. Scroll down to **Auto URLs** section.
3. Enter <https://nih.webex.com/> in the text box and click **Add**.



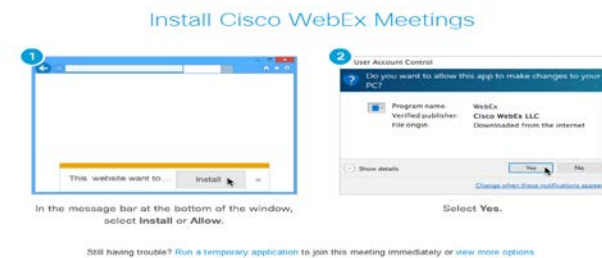
4. To join a WebEx meeting, enter the WebEx meeting URL in the Chrome address bar and press **Enter**. *The WebEx URL will be added to the IE Tab address bar automatically and you will be prompted to install the WebEx Chrome add-on.*



## □ Install the WebEx Chrome add-on

*Note: Because Chrome will be removing support for NPAPI, a new joining method using a Chrome extension has been provided for using WebEx starting with Chrome 38. When using WebEx for the first time on Chrome, users will be guided through a one-time process to add the extension and update the WebEx application. After the first time, users can join without the extra steps.*

1. Click the message that appears in the message bar at the top of the window and select **Install this add-on for all users on this computer**. *The User Account Control dialog will appear. Note: Administrative privileges are required to install the WebEx add-on.*



2. You will be connected to the WebEx meeting after the installation process is completed.

*Note: Browser experiences are controlled by Google and are subject to change. Review the WebEx Plugin Getting Started Guide for additional details.*